

SUB-ACUTE Connection

Back to What Matters!

FALL/WINTER, 2011

PATIENT SATISFACTION SURVEY RESULTS:

(July 26 - October 21, 2011)

Departmental Satisfaction Ratings:

Admissions	100%
Administration	100%
Nursing	100%
Certified Nursing Assistants	100%
Recreation	100%
Fiscal Services	97%
Social Work	98%
Case Management	100%
Physical Therapy	100%
Occupational Therapy	100%
Speech Therapy	100%
Dietary/Food	100%
Housekeeping	100%
Maintenance	100%
Respiratory	100%
Overall Customer Service	100%



Against The Odds ...

This column is dedicated to the amazing people who come through the doors at South Shore Healthcare who inspire us every day. One such person is Arlene.

Born with Polio in both legs, Arlene was fortunate to lead a full but challenging life. Last year, she decided to put her trust in her physicians and underwent an extensive ankle and foot bone restructuring procedure in Manhattan. At that time, her daughter spent a good deal of time researching sub-acute rehab options. Based upon excellent Department of Health ratings and other factors, her daughter recommended South Shore Healthcare. Arlene was admitted from the hospital and almost immediately realized she had made the right choice. "The staff is extraordinary and it was clear that they really knew what they

were doing" she recounted. After a few weeks, she was discharged home to continue her healing and in October of this year, underwent the same procedure for her left ankle and foot. This time, she said there was absolutely no question as to where she would go for her care after the hospital - she told



Arlene (R) works with her Physical Therapy Assistant, Dawn Leone in the Rehab gym at South Shore Healthcare.

her doctor, she told the hospital, she told her family... South Shore Healthcare. "I feel privileged to have found South Shore Healthcare" she stated. "They have an absolutely exemplary team and provide great support with a little sense of humor that helped a lot. Everyone from the nurses to the rehab staff were great - my pain was well managed and even the food was good!"

Soon to head home, Arlene commented on how she is excited and optimistic for the rest of her life. She looks forward to playing with her 5 grand children and continuing to enjoy her two daughters and family.

COMING SOON

Watch for Our
NEW WEB-SITE!

southshorehealthcare.net

SOUTH SHORE HEALTHCARE • 275 West Merrick Road • Freeport, LI, New York • (516) 623-4000

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Volunteers & Visitors

CARING .. Above and Beyond

Much Appreciated at South Shore Healthcare!

With the holidays fast approaching South Shore would like to take a moment to thank all of our many volunteers and visitors who do so much all year long. From the entertaining and projects to the spiritual support and just plain being there... it brings so much to the lives of our residents, patients and staff. Thank you for your efforts and for being a part of the South Shore family!



Hannukah holiday singing performance by the students of the Temple of Young Israel of Merrick.



Special thanks on Volunteer Appreciation Day! - L-R Spiritual Volunteer Laura Turner, Holy Redeemer Catholic Church; Pet Therapy Volunteer Florence Harf with Collie "Winston"; and Spiritual Volunteers Tina Cardona and Peggy Feriola, Jehovah Witness.



Girl Scouts from troop #2199 joined the residents in the Spring for Easter egg coloring fun!

South Shore Healthcare's commitment to caring continues with it's Friday "Denim Day Donations" efforts.

Started in 2010, the spirit of "Denim Day" sprung up when one of the South Shore CNAs was the victim of an apartment fire that destroyed her home and all of her family's possessions. The employees of South Shore Healthcare quickly rallied together and collected clothing and housewares for the family. Since that time, that caring spirit of generosity has continued and the staff rallies around a cause every month. By donating \$5 on Fridays, the employees are allowed to wear denim to work that day. "Denim Day Donations" is a part of the fabric of South Shore Healthcare and has given us the opportunity to donate over \$3,800 to various charities with no end in sight....

2011 - 2012 SCHEDULE:

October ~ LI2 Day-Breast Cancer

November: Northport Veteran's Hospital

December: Christopher and Dana Reeve Foundation

January: March of Dimes

February: American Heart Assoc.

March: Nassau/Suffolk Autism Society of America

April: Mastocytosis Society

May: Arthritis Foundation

June: Multiple Myeloma Research Foundation

July: Lupus Research Institute

August: Juvenile Diabetes Research Foundation

September: National Multiple Sclerosis Society

South Shore Healthcare Executive Director Cathie Doyle expressed her admiration for her staff "I couldn't be more proud of my staff, not only for the daily caring they consistently exhibit for our residents and patients but also for their generous spirit and true commitment to our community. I truly have a great team here who demonstrate how special they are every day."



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Executive Director

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www.southshorehealthcare.net

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